

Dinner Theater Frequently Asked Questions

1. How much is the dinner?

• Your ticket price includes dinner and show. We don't offer show only tickets for our Dinner Theater shows.

2. Is there reserved seating?

- When you purchase your tickets, you won't be given the opportunity to select your seats because the event is set up as a General Admission event in the ticketing system.
- You will have the opportunity to purchase **VIP tickets** in the ticketing system which get you seated closer to the stage. The seats won't always be right next to the stage, but will be very close. NOTE: there is no discounted seating at VIP tables.
- We create a seating chart for the show on the day of the event, once we have all the reservations in. You'll receive your table assignment when you arrive for the show.

3. How do I get seated with my family and friends?

- If everyone in your party purchases tickets in one transaction, or in multiple transactions but under the same name, you'll automatically be seated together.
- If patrons in your party purchase tickets separately, you'll need to contact the office via phone (850-997-4242) or via email
 (Director@MonticelloOperaHouse.org) and let us know the names of the persons in your party and what date you'll be attending. We'll enter the information into our records and make sure you're all seated together.
- Special seating requests must be received no later than 9 am the Thursday before the performance date that you'll be attending.
- We are not a restaurant, and unfortunately if we don't receive advance notice of your special seating requests, we will likely not be able to seat you with your party.

4. What do I get for the VIP ticket?

• A VIP ticket gets you seated closer to the stage, usually next to the stage or sometimes one row of tables back. That is all that is included with the VIP dinner and show ticket.

5. How many people can fit at a table?

• We generally seat everyone at our 48" (for 6 people) or 60" (for 8 people) round tables. If you're party exceeds 8 people, we'll seat you in tables next to each other.

6. Is the event downstairs or upstairs?

 The entire event happens downstairs in our Perkins Banquet Hall. You will remain at your dinner table for the duration. The show is performed in between courses of the meal, so for example, you may have Act One, then the salad, and Act Two, then the entrée, etc.

7. I am on a special diet. Can I request a different meal?

We offer a Vegan meal ticket that you can select when you go to buy your tickets online or by phone. The vegan meal is also gluten free. You must purchase the Vegan ticket in advance (like all dinner theater tickets) in order to receive the Vegan/Gluten Free meal. For additional special diet needs or for more information, please call our office (850-997-4242) no later than 9 am the Thursday before the weekend of shows in which you will be attending.

8. Can children attend the show?

- While there is no particularly objectionable content in the show, there is some adult humor, and the event is not recommended for children. And with dinner and show, it's a long night of entertainment that children may not endure very well. Teenagers, especially older ones, should be fine to attend.
- 9. Can I buy my tickets at the door?
 - Unfortunately, you cannot buy your tickets at the door for the Dinner Theater shows. This is because we have to let our caterers know in advance how many will be attending so they can plan for the meals. Generally speaking you must purchase your tickets by 9 am on the Thursday before the performance date of show that you will be attending.

10.What is the menu for the dinner?

• We post the menu for dinner on our website with the show listing at least 3 weeks before the show premiers. The menu is the same for all the performances of a show.